



Management Consultancy, Abudhabi .



Leadership & Management

-With Emotional Intelligence Skills

- A Licensed Training Program of USA

One day Training Workshop on 24th February 2011 from 7.40 am to 5.00 pm in the seminar hall in Abudhabi & February 9th in the seminar hall of a hotel in DUBAI, Deira.

Total no. of participants - 18

FACILITATOR: Dr. Rosamma Muricken, Ph.D. (USA)
Certified Facilitator and Licensed
Independent contractor, USA.

Program Schedule

7.40am	: Breakfast
8.00am	: Opening Activity, Management with Leadership -Assessment
9.00am	: Inside out learning methodology, Skills of an Effective Leader & Manager
10.00am	: Business case of Effective Leadership and Management
10.30am	: Tea Break
11.00am	: Recognizing Emotions in oneself and others- Exercise
12.00pm	: Application of Emotional Intelligence Skills
1.00pm	: Communication and Listening Skills to Develop Effective Management
1.30pm	: Lunch Break
2.00pm	: Discussion and Case Study
2.30pm	: Action Plan for Better Listening: Response, Acknowledgement
3.00pm	: The Process- Leadership & Management as Applied to Work Systems
4.00pm	: Discussion: Value Challenge Activity, Skill Practice
5.00pm	: Award of Certificate by a chief Guest

For Registration, Contact: **www.dnaofexcellence.com**
Telephone: 9712, 6322869, 971,55 6672309
Email: dnaconsultanceys@yahoo.com ,rosedna1@eim.ae
Fax: 02 6321125(In house training for corporate teams @any day)